



## REAL Change

### Creative Problem Solving & Opportunities Identification Session – Part 2

Wednesday, December 9, 2015 | 9:00 a.m. – 11:00 a.m. \*

\*May be extended to 11:30 a.m.

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## AGENDA

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### 1. Welcome

### 2. Discuss:

- Each of the identified trends that forms the Business Case for REAL Change to ensure everyone fully understands what is at the core of each one
- Clearly identify and tighten up the defined areas where gaps in service exist in relation to trends. These are the areas that invite potential pilot projects for innovative change
- Define clear problem statements for each of the priority areas.
- Finalize success criteria for REAL Change projects.

### 3. Confirm Next Steps

**Note: Please bring a copy of the Highlights of Meeting with RCSC and others: November 26, 2015 which was sent to you December 3<sup>rd</sup>. For anyone without access to a printer, copies will be available.**