

1



## Our community is changing!

It is now expected that agencies will form collaborative community and cross-sector partnerships to achieve desired outcomes for people and families.

2



## The technology we use is changing!

Moving beyond the status quo to develop new and improved supports that increase effectiveness and efficiency is today's expectation in developmental services.

3



## The way we provide supports is changing!

People with developmental disabilities and their families request choice and flexibility in housing, respite/breaks, learning opportunities, and employment options.

4



## The funding model for purchasing supports is changing!

People and families are directly receiving government funds to purchase services from service providers or self-directed services, creating a very competitive market.

5



## The services families are looking for is changing!

There is now a growing expectation that the purchasers of service, people and families, will co-design and direct the supports they purchase.

# To be successful we need to change.