

We're asking for your participation

Community Living Essex County is looking at new, different and better ways of providing support. We are calling this REAL Change.

The goals of REAL Change are to:

- Redesign the agency's business model
- Engage people and their families
- Actively design innovative supports
- Lead the modernization movement

One of the important first steps for the REAL Change project is to prepare a plan.

The agency needs your help with the REAL Change plan. We need your ideas and suggestions. The agency will use the information you give us to put together our REAL Change plan.

People Minded Business (PMB), are the experts hired to guide us with the REAL Change project. PMB will be meeting with you and asking you questions to learn your ideas and thoughts.

You are invited to participate in a REAL Change **focus group** in Essex for people receiving support on:

November 4, 2015 1:00 p.m. - 2:00 p.m.

Location:

Community Living Essex County
372 Talbot Street North
Essex, Ontario, N8M 2W4

Please RSVP by October 30, 2015 to:

Linda Hurst
519-776-6483 ext. 222
lhurst@communitylivingessex.org



We're asking for your participation

Community Living Essex County is embarking on REAL Change, an exciting process to transform the Agency's business model to offer modern, relevant supports within a sustainable and innovative infrastructure.

The goals of REAL Change are to:

- Redesign the agency's business model
- Engage people and their families
- Actively design innovative supports
- Lead the modernization movement

The agency is in the process of developing a strategic plan which will be the foundation of REAL Change. Your perspective and opinions will be an important contribution to the creation of an innovative strategy that will identify the direction the organization needs to take to achieve its goals.

REAL Change will modernize service delivery models AND it will involve the establishment of a Centre for Innovation and Quality Supports – a "Hub" of expertise and resources that will be made available to all looking for high quality, innovative services for people with developmental disabilities and their families.

People Minded Business (PMB), the consultants contracted to guide us, work with public, private, and non-profit organizations that deliver innovative quality services. PMB will be leading the community consultations and group facilitation in November.

You are invited to participate in one of the REAL Change **focus groups** in Essex for families on:

November 4, 2015 7:15 p.m. - 8:15 p.m. or

November 5, 2015 11:00 a.m. - 12:00 p.m.

Location:

Community Living Essex County
372 Talbot Street North
Essex, Ontario, N8M 2W4

Please RSVP by October 30, 2015 to:

Linda Hurst
519-776-6483 ext. 222
lhurst@communitylivingessex.org

