Rapid Antigen Testing Process Map at KWH





Participant signs up for Rapid Antigen Testing via Slottr to book appointment. Scheduled every 15 minutes

Registration

Screener thanks the Participant and welcomes them to KWH Rapid Antigen Testing Clinic

Screener completes Active screening with the Participant

Participant passes Active Screening then completes the consent form (two versions available, Participant chooses digital or hard copy)

If the Participant does not pass the screening, the Rapid Antigen Testing will need to be rescheduled.

Screener labels the extraction reagent tube noting the Participants two unique identifies (i.e. Participants initials and birth year.)

Screener invites participant to take a seat at the Testing Station

Screener gives the labelled reagent tube to Tester

Participant enters the side door from patio at 99 Ottawa St. S.

Testing

Tester instructs Participant to lower mask

Tester completes rapid antigen swab as per protocol

Tester directs participant to the Tracker Station

Tester hands the specimen regent tube to the Analyzer

Analyzing

Analyzer completes BD Veritor analyzing process (15 minutes)

Analyzer records the Participants unique identifier information (initials and birth year) on the results hand-out

Analyzer completes the analyzing process

Analyzer checks the appropriate results box on the hand-out and gives to the Tracker to document on the MOH excel tracking form

Participant performs hand hygiene at the hand sanitizer station

Participant moves to the Registration Desk

Tracking & Results

Tracker thanks the Participant for being tested and provides directions to Participant regarding their next steps

Participant chooses Option 1 or Option 2

Option 1—results in 1 hour

- Participant chooses not to stay and provides Tracker with their phone number (repeat)
- Participant agrees to keep their phone handy and not to interact with others until they receive their test results (e.g. do not go to work)
- Tracker provides Participant with R.A.T. Next Steps handouts (i.e. instructions for both Negative and Positive test results)
- Participant leaves the building following the flow arrows to the exit
- Tracker will call/text/email negative results as per Participants request
- Preliminary positive results must be relayed by speaking to the Participant directly in a phone call, next steps instructions are re-iterated
- Tracker notifies WR Public Health and provides the required information for all positive results

Option 2—results in 15 minutes

- Participant chooses to wait on-site in the waiting area provided
- Tracker provides the test results in person utilizing the Next Steps handouts (i.e. instructions for both Negative and Positive test results)
- Participant receives a negative test result:
 Participant leaves the building following the flow arrows to the exit
- Participant receives a preliminary positive test result: Tracker reviews the instructions on the Next Steps handout.
- Tracker can assist the Participant to book the COVID Test (if requested)
- Participant leaves the building following the flow arrows to the exit
- Tracker notifies WR Public Health and provides the required information for all positive results