



DS TECH 2026 SHOWCASE PANEL DISCUSSION

From Pilot to Practice - Why Enabling Tech Isn't Scaling (Yet)

And what it will take to move from good ideas to real impact.

Facilitator: Dan Logan, Director, Innovation and Quality Assurance, Community Living Windsor

Panelists:

Constance Harrington is the Director of Education and Accreditation for SHIFT. Constance is a nationally recognized subject matter expert on enabling technology. From speaking at trainings and events across the country to advising decision-makers on best practices and policy development to serving as an all-around champion for the implementation of enabling technology – Constance has spent the past 20 years helping people with differing abilities to live the lives they want to live. She has earned her Master of Counseling Psychology and is a proud graduate of the National Leadership Consortium on Developmental Disabilities.

Christian Otte has served as Vice President, Digital, Technology & Innovation at Karis Disability Services since 2021. He is focused on enterprise digital transformation and co-designing innovative services in the developmental services sector. Christian brings 20+ years of experience across pharmaceutical, medical device, and public sector healthcare organizations, and holds an Executive MSc in Innovation and Entrepreneurship from HEC Paris.

Aaron Watson is an experienced Information Technology leader with more than 20 years of experience in IT management, systems administration, and technology enablement. He currently serves as Information Systems Manager at Community Living Chatham-Kent, where he focuses on leveraging technology to support organizational effectiveness and improve user experiences.

With an Information Systems Diploma, a Bachelor of Education in Computer Science, and a Bachelor of Arts in Psychology, Aaron brings a unique blend of technical expertise, communication skills, and people-focused problem solving. He is passionate about helping individuals and organizations make the most of modern technology.

Aaron's professional interests include enabling technology, cybersecurity, and artificial intelligence, areas he believes will continue to reshape nearly every aspect of work and daily life. A lifelong resident of Chatham, Aaron is deeply connected to his community and enjoys spending time with his wife, daughter, and several well-loved pets.